

James Lavine

User Experience Designer

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WORK EXPERIENCE

Theory and Principle Design Director
JUL 2018 - JAN 2019 / PORTLAND, ME

Rentervention The Lawyers Trust Fund of Illinois
Designed a web-based chatbot that seeks to help low income renters in Chicago find answers about their housing problems.
rentervention.com

Florida Statewide Triage Florida Justice Technology Center
Designed a web-based application to assist low income Floridians diagnose, and get help for, a variety of legal issues.
In Development

Freelance User Experience Designer
JUL 2011 - JUN 2018 / PORTLAND, ME

SAP
Designed a global system for various marketing subdomains.
sap.com

Blue Cross Blue Shield of Rhode Island via Mojotech
Digitalization of member plan change process.
bcbsri.com

Medtronic via Ximedica
Design of new components for Medtronic's Remodulin Android tablet app, to be used in tandem with the SynchroMed II drug delivery system.
In Development

Smithsonian Institution via Bravo Charlie Delta
Designed a promotional booklet for the Asian Pacific American Center, a new addition to the Smithsonian Institution.

Medcomp, Inc. via Maark
Redesign of Medcomp's C3 Wave iPad app, to be used alongside Medcomp's Peripherally Inserted Central Catheter system.
In Development

EDUCATION

Rhode Island School of Design
BFA Graphic Design
2005 - 2009

SKILLS

Design: Concept sketches, user flows, branding & typography, wireframes & mockups, motion design, presentations, user interface graphics & icon design, style guides, pattern libraries.

Prototyping: Rapid prototyping for internal review & client presentation, prototypes for user research studies, mobile prototyping, fully interactive prototypes including motion and microinteraction.

Research: User research planning & recruiting, stakeholder interviews, qualitative usability testing, first click tests, preference tests, five second tests.

Qualities & Teamwork: Detail oriented, flexible, communicative, self starter, leader of collaborative design process, user story writing, big-picture thinker, process driven, kind and intentional.

TOOLS

Sketch, InVision, Principle (motion), Framer (UI and motion), Omnigraffle (user flows), Google Docs (of course), Usability Hub (first click tests, etc.), UserInterviews.com (test recruiting), HTML, CSS.

NOTABLE PROJECTS

NOTABLE CLIENTS